

United States Postal Service®

INDUSTRYALERT

June 28, 2023

July 2023 Price Change USPS RETURNS and Parcel Returns Service (PRS)

Effective July 9, the Postal Service will implement changes to guide the organization toward service excellence and align with the Delivering for America plan's approach to simplify shipping product offerings.

In an effort to enhance the customer experience, grow revenue and assist with becoming the shipper of choice with value-added services, the Postal Service will implement the following changes:

1. **USPS Ground Advantage Return** – New service that combines First-Class Package Return and USPS Ground (Parcel Select) Return
2. **Priority Mail Express Return** – New expedited service under the USPS Returns suite:

<u>Current</u>	<u>July 9</u>
Priority Mail Return	Priority Mail Express Return
First-Class Package Return	Priority Mail Return
USPS Ground Return	USPS Ground Advantage Return
3. **Adding Cubic Pricing to Priority Mail Return** – Negotiated Service Agreement (NSA only)
4. **Adding Cubic Pricing to USPS Ground Advantage Return** – (NSA only)
5. **USPS Ground Advantage Returns** will include \$100 of insurance.
6. **Parcel Return Service (PRS)** - (NSA only) will include \$100 of insurance.

USPS strives to lead the returns industry in partnership with merchants and retailers as they continue to build their return solutions to set themselves apart from their competitors and be among the top businesses within the shipping industry.

If you have any questions, please contact [Returns@usps.gov](mailto>Returns@usps.gov).

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